

FLEET MANAGEMENT

A complete fleet management solution that includes service, maintenance and repairs – backed up by a UK-wide garage network and a fleet of mobile technicians.



KEEPING BRITAIN MOVING

WHY RIVUS?

Rivus is one of the UK's largest providers of fleet management solutions, enabling customers to minimise their cost of vehicle ownership, maximise vehicle availability, reduce emissions and control compliance responsibilities.

We support fleets of all sizes and have a UK-wide network of 55 garages with multi-skilled technicians, backed up by a mobile support team.

We believe that great customer service comes from trust, communication and taking ownership. Our high standards are demonstrated in the winning of 11 awards since 2016 for innovation, fleet management and customer service.

WHO DO WE SERVE?

We cater for small vans, HGVs and everything in between. While we specialise in essential operational fleets, we can support anyone with fleet

requirements and have done so for many of the UK's biggest and most well-known fleet operators.

We have a long history of supporting key sectors, such as:



EMERGENCY SERVICES



FREIGHT



ENVIRONMENT



UTILITIES



GOVERNMENT



COMMUNICATIONS



LOOKING AFTER YOUR FLEET

Award-winning levels of customer service, a garage network and mobile service that spans the UK, all with highly competitive rates. These are just some of the features that underpin our comprehensive fleet management solution.

As specialists in mission-critical vehicles, we run the largest and most complex fleets in Europe. With an owned garage network and SMR (service, maintenance and repair) capability for any vehicle or trailer type, together with expert fleet-management

processes and the technology to go with it, we provide a one-stop-shop solution for all your fleet needs.

See what we can do for you.

We are trusted by some of the biggest names in the UK to manage a total of over 85,000 vehicles. This scale gives us unparalleled buying power, whether it's for the base vehicles, the equipment that goes into them, or the parts to maintain them.

Our fleet management solution includes:

- + Supply and funding of cars, LCVs and HGVs
- + Service, maintenance and repairs
- + Compliance, including licences and certificate
- + Authorised test facilities
- + MOT and ancillary testing (Class IV, V and VII)
- + Plant, ancillary and specialist equipment, e.g. cranes and on-board power
- + Accident management
- + Vehicle rental
- + Moving vehicles on at the end of their lives
- + Mobile support

Our approach to fleet management further helps customers by harnessing performance data to unveil a wealth of insight. This is used for continuous improvement by shaping change and delivering the highest standards in fleet management.

No stone is left unturned in our strategic approach to fleet management. And from the high-level thinking through to the nuts and bolts, we truly roll our sleeves up to deliver a great service.

We even manage the fiddly jobs like parking fines, speeding tickets and filing the hard-copy paperwork that's required by law.

Our other brochures provide information on other services we provide to complement the core fleet management service – but what you take is up to you. We can adapt our services to give you exactly what's right for your business.

No other company in the UK offers such a comprehensive solution.

RIVUS IS PERFECTLY PLACED TO SUPPORT YOUR FLEET REQUIREMENTS

Control your compliance responsibilities

Safety is our number one priority and we guarantee our customers that we adhere to our safety policies and practices at all times and in all situations. We enable you to maximise safety and compliance performance by:

- + Providing a fully integrated occupational road risk-management solution
- + Reporting proactively on any non-compliance, such as missed test appointments
- + Integrating your data from multiple sources for ongoing insight into your safety performance
- + Alerts delivered via an app for important compliance-related dates, such as testing

Your vehicles are also less likely to be stopped for roadside inspections by the DVSA. That's because we're accredited as a Validated IT System Provider under their Earned Recognition scheme – saving you time and money.

Minimise your Vehicle off Road (VoR) performance

We prove time and again that it is possible to minimise VoR and maximise operational availability for our customers. This is something that underpins our complete approach to fleet management services, from vehicle design and in-life management, through to disposal. Some of the features you can expect are:

- + Smart planning to match your individual requirements with service planning from the outset
- + An owned garage network and multi-skilled technicians for guaranteed standards and one-stop shop availability

- + Combining jobs with an estimated completion date (ECD) always provided
- + Real-time tracking of vehicles from arrival at the garage through to completion
- + Strategic parts stocking and warranty status from leading manufacturers

This reduced downtime is not only good news for you and your costs, but great news for your customers too.

Minimise your Total Cost of Ownership (TCO)

Before you commit to any long-term decision, we conduct a forensic review of your direct and indirect fleet costs. This considers the whole life of ownership, including funding, vehicle selection, servicing schedules and length of ownership. Our approach focuses on:

- + Identifying the optimal approach to vehicle acquisition, whether it's leasing or buying
- + Identifying which costs can be avoided – both direct and indirect
- + Deploying the right strategies to control costs
- + Ensuring transparency and visibility so that you're kept in the loop every step of the way

We know that no fleet management decision can be taken lightly but with Rivus by your side, you can approach each step with absolute confidence.

Reduce emissions

The solutions we deploy to reduce the emissions of your fleet are centred around supporting your organisations' strategies for controlling emissions, protecting the environment and reducing costs. We do this by:



- + Real-life testing of new technologies so we can increase the number of plug-in hybrid or all electric vehicle alternatives with minimal operational risk
- + Considering fuel efficiency across your fleet for the whole term of ownership, including any degradation to performance over time
- + Provision of data to support your journey planning, so you can have optimum payload weights throughout your fleet
- + Providing guidance on how you can best adhere to environmental legislation and integrating this with your procurement of the right vehicles

In addition to supporting you in reducing your emissions, we also operate to the highest environmental standards ourselves, with ISO 14001 certification for our full garage networks and offices.

ACCOUNT MANAGEMENT

If you choose to have a managed account, you'll have a dedicated team that's always there to support you and your drivers. Your team will be proactive by suggesting ways to drive further value from your fleet and keep you updated with the latest Rivus innovations, together with ensuring that compliance requirements are followed to the letter, even as legislation changes.

You can also use our state-of-the-art digital interfaces to make life even easier – enabling you to receive maintenance and MOT invites, book the vehicle in, record any damage, and use telematic data to underpin your fleet management role.



OUR GARAGES

Rivus garages provide a comprehensive range of services to keep your fleet running. From replacing an axle or drive-shaft to replacing an entire engine, repairing air suspension and anti-lock braking systems – our expert technicians are equipped for any requirements. We regularly receive plaudits from customers praising our garage staff for the quality of their work and great customer service. We keep going through the hard times to keep our customers moving, such as in the national lockdown of 2020.

Our garages use manufacturer standard diagnostic equipment so that you don't need to use franchised dealers, which lowers your costs. On top of only

using high quality approved parts, choosing a Rivus garage means your Vehicle Off Road (VOR) is minimised, which – in the case of larger critical fleets – can literally save our customers millions of pounds. Our technicians will always refer to Original Equipment Manufacture (OEM) service documents so your vehicles are maintained as they should be.

There's always a Rivus near you and with capabilities to handle vehicles of all sizes, you can be confident that we can support your fleet.

Did you know: our garages have varied shift patterns to help keep you and your fleet moving.

Other services our garages provide are:

- + LOLER (Lifting Operating and Lifting Equipment Regulations) testing
- + ATF (Authorised Testing Facilities)
- + Tachograph inspection and calibration
- + PMI (Periodic Maintenance Inspection) to DVSA standards
- + Electrical testing 110/240v
- + Secure sites

Total transparency

Our Tech Tool is a workflow management system that our technicians use to track all their work. It works via a hand-held device that's used to log drop-off, sign-off, pick-up and keep photographic records of each job. All this information is available to share with customers at any point.

OUR MOBILE SUPPORT

Our team of mobile technicians are based across the country to help with on-site maintenance for your vehicles and trailers. You can also be confident that safety won't be compromised for having such a convenient service. You can also choose to have on-site clinics at your

major outstations. This includes preventative maintenance and fixing minor defects – something which reduces your downtime and increases productivity, as the appointments can fit around your operation.

Our mobile technicians can provide:

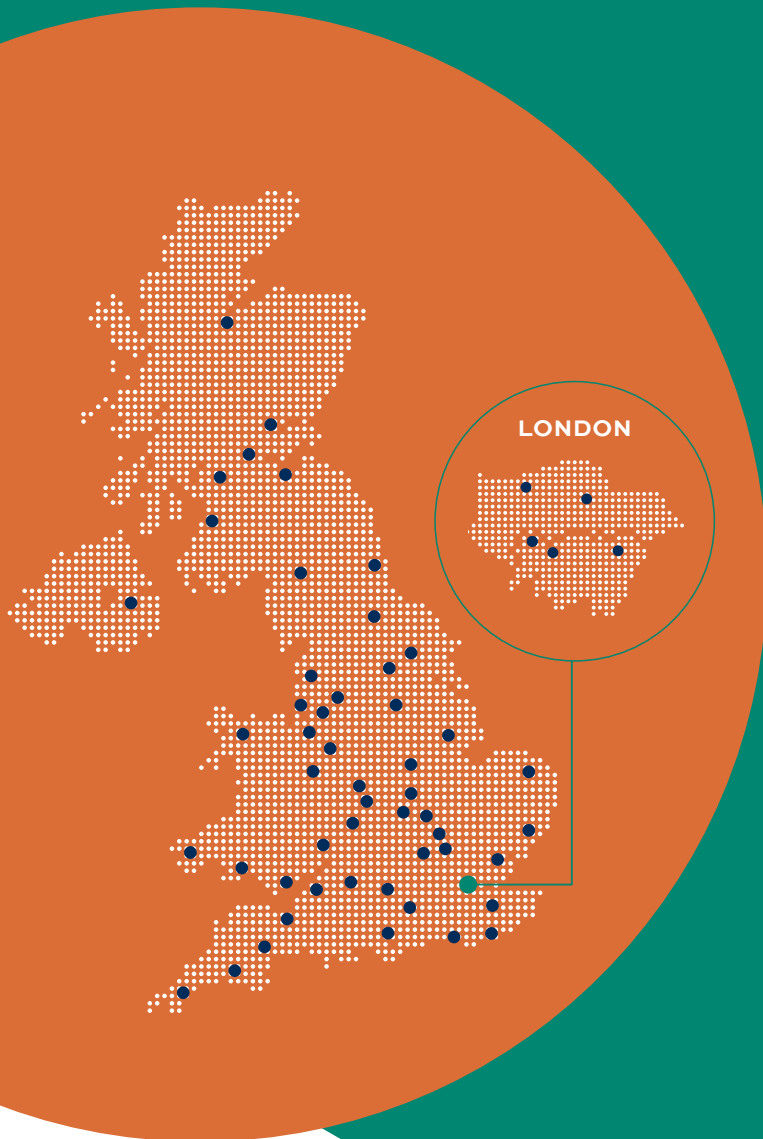
- + An on-site clinic to check vehicles with minor defects
- + Routine visits for inspections and servicing
- + Fault finding for both mechanical and electrical problems
- + Repairs for general faults and bolt-on items
- + Checks for higher interim safety standards

AWARD-WINNING
FLEET MANAGEMENT
SERVICING

85,000+
VEHICLES

EXPERTS IN
MANAGING ESSENTIAL
FLEETS THAT ARE
CRITICAL TO NATIONAL
INFRASTRUCTURE

In addition to a partner network of 500 garages, we have our own UK-wide garage network and mobile support



- ▲ Aداstral Park
- Aylesbury
- Ayr
- Bangor
- Belfast
- ▲ Birmingham
- ▲ Bristol
- ▲ Brighton
- Cardiff
- ▲ Carlisle
- ▲ Chelmsford
- Chester
- Crayford
- Edinburgh
- Enfield
- ▲ Exeter
- Glasgow
- Gloucester
- ▲ Guildford
- Hastings
- Haverfordwest
- Haydock Park
- ▲ Heathrow
- Inverness
- Leeds
- Leicester
- Lincoln
- ▲ Liverpool
- Luton
- ▲ Maidstone
- ▲ Manchester
- Magna Park
- Milton Keynes
- ▲ Newcastle
- ▲ Nottingham
- Northallerton
- ▲ Northampton
- Norwich
- Perth
- ▲ Plymouth
- Preston
- ▲ Reading
- ▲ Sheffield
- Shrewsbury
- ▲ Southampton
- Stirling
- Stoke
- ▲ Swansea
- Swindon
- ▲ Taunton
- ▲ Truro
- ▲ Walsall
- Watford
- Wimbledon
- ▲ Worcester
- York

● Garage ▲ Mobile support

For further information call
 0121 820 1101 or visit
rivusfleetsolutions.com/fleetmanagement

